



# Warranty Terms and Conditions

## WARRANTY GIVEN FOR: STANDBY POWER DIESEL GENERATOR SETS

**"A" 1,000 HOURS  
(500 HOURS/YEAR) OPERATION**

**"B" 2-YEARS PARTS & LABOR**

**OR WHICHEVER OCCURS  
FIRST**

Your diesel-powered generator set has been manufactured and inspected with great effort by qualified personnel to provide our customers with a superb quality product. If you are the original consumer, General Power Limited, Inc warrants for the period indicated, each product to be free from defects in materials and workmanship.

This warranty is extended to the first end user, and no warranty is made nor authorized to be made assignable on resale by the first end user. Repair, replacement or appropriate adjustment at General Power Limited, Inc's first option will be furnished if the product, upon General Power Limited, Inc inspection or analysis, is properly installed, maintained and operated in accordance with the manufacturer's manuals. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons or normal wear and tear.

### Period of Generator Set Warranty

Diesel /Gaseous Engine Generator Set: Two (2) years or 1000 hours (500/year) from the date of Invoice. Accessories: One (1) year from the date of invoice. The warranty period can be adjusted to the date of start-up of the diesel engine generator set if completed within One (1) month of the invoice date. A valid warranty requires that: (A) Manufacturer's warranty certificate form must be completed and returned to General Power Limited, Inc. within Fifteen (15) days of start-up (B) Service and maintenance records must be kept on file with the end user and made available upon request from factory or as a minimum, proactively submitted by the end user on a yearly basis. (3) The generator set must be routinely exercised in accordance with the factory's operating instructions. (4) Diesel engine generator sets that are to remain out of service for a period longer than two (2) months are subject to special preservation requirements.

Contact General Power Limited, Inc for instructions. For a description of accessories and exclusions from this limited warranty, review the listing on the second page of this document.

General Power Limited, Inc shall not be liable for any claim greater in the amount than the purchase price of the product, in respect of which such claim is made and in no event shall General Power Limited, Inc be liable for any special, indirect or consequential damages.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED HEREIN. NO WARRANTIES SHALL BE IMPLIED OR OTHERWISE CREATED UNDER THE UNIFORM COMMERCIAL CODE, INCLUDING BUT NOT LIMITED TO A WARRANTY OF MERCHANTABILITY, AND A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

1. The following items are among those that are not considered nor will be reimbursable under warranty:

- a) Time and labor involving: Technical support, Diagnostics, Performance investigations or Proactive corrections
- b) Battery or Batteries of any type or kind. The battery manufacturer's warranty applies to those only. Any warranty for such should be handled with the manufacturer according to their policies.
- c) Priming or Adjustments to fuel/governor system at time of startup or any time after.
- d) Normal maintenance cost: adjustments, loose/leaking fittings or clamps, belts, bolts, and tune-ups.
- e) Non-approved replacement part(s) will void the entire limited warranty.
- f) Products that are modified in any form without the written consent of General Power Limited, Inc will void the entire limited warranty.
- g) Shipping damage of any type. All equipment is shipped EX Works and is consigned to the carrier once loaded for shipment. It is the responsibility of the receiver to sign and note any damage to the equipment and file any resulting freight damage claims if applicable. No exceptions
- h) Any overtime travel or overtime/emergency/premium labor rates to make repairs under warranty.
- i) Any special access fees required for gaining access to equipment provided by General Power Limited not limited to but including any training or safety policy, planes, ferries, railroad, buses, helicopters, snowmobiles, snow-cats, off-road vehicles or another mode of transport deemed abnormal.
- j) Rental equipment used during warranty work such as generators, rigging equipment such as crane or boom truck, load banks and special testing above factory requirements, etc.
- k) Any and All Freight costs for parts inspections or parts replacements.
- l) Excess mileage charges. Any distributor or service company authorized by General Power Limited, Inc may provide warranty service anywhere but will only be paid travel from the nearest service center up to 200 miles round trip of the generators permanent location at \$1.00 per mile.
- m) Any equipment not factory approved or engineered for use on General Power Limited, Inc products. This includes but is not limited to aftermarket items such as fuel systems, enclosures, exhaust systems, or switchgear that had been sought out and quoted by a third party to include in the billing of General Power Limited, Inc equipment.
- n) Misuse or abuse including installation errors and thereafter.
- o) Normal wear and tear, maintenance and consumable items that include but are not limited to belts, hoses, coolant, oil, filters and fuses that are not required as part of a warranty repair.
- p) Acts of nature such as, freezing, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado or hurricane,
- q) Any damage due to situations beyond control of the manufacturing of the product or workmanship of the product, such as collision, theft, vandalism, riot or wars, fire.
- r) Installation or operations outside the guidelines as stated in the Operator Manual(s).
- s) Misapplication such as usage outside the original design parameters as stated on the nameplate, manuals or technical literature.
- t) Lodging expense of person(s) performing service and/or Air travel expenses when deemed required.
- u) Keys, Manuals, Engine fluids, starting batteries, fuses, light bulbs, filters.
- v) Failures caused by any contaminated fuels, oils, coolants or improper fluid amounts.
- w) Units purchased as Standby Power that are being operated as Prime Power.
- x) Any repair labor time that is determined to be excessive; e.g. such as two or more persons performing a one-person job or labor that exceeds 1.5 times our labor performance standards
- y) Any associated costs for replacing components that are found not to be defective.



# Warranty Terms and Conditions

## WARRANTY GIVEN FOR: PRIME POWER DIESEL GENERATOR SETS

<b>"A" 2,000 HOURS (2,000HOURS/YEAR) OPERATION</b>	<b>"B" 1-YEARS PARTS &amp; LABOR</b>	<b>OR WHICHEVER OCCURS FIRST</b>
--	--------------------------------------	--------------------------------------

Your diesel-powered generator set has been manufactured and inspected with great effort by qualified personnel to provide our customers with a superb quality product. If you are the original consumer, General Power Limited, Inc warrants for the period indicated, each product to be free from defects in materials and workmanship.

This warranty is extended to the first end user, and no warranty is made nor authorized to be made assignable on resale by the first end user. Repair, replacement or appropriate adjustment at General Power Limited, Inc's first option will be furnished if the product, upon General Power Limited, Inc inspection or analysis, is properly installed, maintained and operated in accordance with the manufacturer's manuals. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons or normal wear and tear.

Period of Generator Set Warranty

Diesel /Gaseous Engine Generator Set: One (1) year or 2000 hours (2000/year) from the date of Invoice. Accessories: One (1) year from the date of invoice. The warranty period can be adjusted to the date of start-up of the diesel engine generator set if completed within One (1) month of the shipping date. A valid warranty requires that: (A) Manufacturer's Warranty Registration Form must be completed and returned to General Power Limited, Inc. within Fifteen (15) days of start-up (B) Service and maintenance records must be kept on file with the end user and made available upon request from factory or as a minimum, proactively submitted by the end user on a yearly basis. (3) The generator set must be routinely exercised in accordance with the factory's operating instructions. (4) Diesel engine generator sets that are to remain out of service for a period longer than two (2) months are subject to special preservation requirements.

Contact General Power Limited, Inc for instructions. For a description of accessories and exclusions from this limited warranty, review the listing on the second page of this document.

General Power Limited, Inc shall not be liable for any claim greater in the amount than the purchase price of the product, in respect of which such claim is made and in no event shall General Power Limited, Inc be liable for any special, indirect or consequential damages.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED HEREIN. NO WARRANTIES SHALL BE IMPLIED OR OTHERWISE CREATED UNDER THE UNIFORM COMMERCIAL CODE, INCLUDING BUT NOT LIMITED TO A WARRANTY OF MERCHANTABILITY, AND A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

1. The following items are among those that are not considered nor will be reimbursable under warranty:

- a) Time and labor involving: Technical support, Diagnostics, Performance investigations or Proactive corrections
- b) Battery or Batteries of any type or kind. The battery manufacturer's warranty applies to those only. Any warranty for such should be handled with the manufacturer according to their policies.
- c) Priming or Adjustments to fuel/governor system at time of startup or any time after.
- d) Normal maintenance cost: adjustments, loose/leaking fittings or clamps, belts, bolts, and tune-ups.
- e) Non-approved replacement part(s) will void the entire limited warranty.
- f) Products that are modified in any form without the written consent of General Power Limited, Inc will void the entire limited warranty.
- g) Shipping damage of any type. All equipment is shipped EX Works and is consigned to the carrier once loaded for shipment. It is the responsibility of the receiver to sign and note any damage to the equipment and file any resulting freight damage claims if applicable. No exceptions
- h) Any overtime travel or overtime/emergency/premium labor rates to make repairs under warranty.
- i) Any special access fees required for gaining access to equipment provided by General Power Limited not limited to but including any training or safety policy, planes, ferries, railroad, buses, helicopters, snowmobiles, snow-cats, off-road vehicles or another mode of transport deemed abnormal.
- j) Rental equipment used during warranty work such as generators, rigging equipment such as crane or boom truck, load banks and special testing above factory requirements, etc.
- k) Any and All Freight costs for parts inspections or parts replacements.
- l) Excess mileage charges. Any distributor or service company authorized by General Power Limited, Inc may provide warranty service anywhere but will only be paid travel from the nearest service center up to 200 miles round trip of the generators permanent location at \$1.00 per mile.
- m) Any equipment not factory approved or engineered for use on General Power Limited, Inc products. This includes but is not limited to aftermarket items such as fuel systems, enclosures, exhaust systems, or switchgear that had been sought out and quoted by a third party to include in the billing of General Power Limited, Inc equipment.
- n) Misuse or abuse including installation errors and thereafter.
- o) Normal wear and tear, maintenance and consumable items that include but are not limited to belts, hoses, coolant, oil, filters and fuses that are not required as part of a warranty repair.
- p) Acts of nature such as, freezing, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado or hurricane,
- q) Any damage due to situations beyond control of the manufacturing of the product or workmanship of the product, such as collision, theft, vandalism, riot or wars, fire.
- r) Installation or operations outside the guidelines as stated in the Operator's Manual(s)
- s) Misapplication such as usage outside the original design parameters as stated on the nameplate, manuals or technical literature.
- t) Lodging expense of person(s) performing service and/or Air travel expenses when deemed required.
- u) Keys, Manuals, Engine fluids, starting batteries, fuses, light bulbs, filters.
- v) Failures caused by any contaminated fuels, oils, coolants or improper fluid amounts.
- w) Units purchased as Standby Power that are being operated as Prime Power.
- x) Any repair labor time that is determined to be excessive; e.g. such as two or more persons performing a one-person job or labor that exceeds 1.5 times our labor performance standards
- y) Any associated costs for replacing components that are found not to be defective.