



ISO 9001



Two-year or One Thousand Hours Stationary Standby Limited Warranty

This SDMO Standby Generator System has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, the SDMO manufacturer warrants for two years or one thousand (1 000) hours (limited to 500 hours per year), whichever occurs first, that the system will be free from defects in material and workmanship if properly installed, maintained and operated in accordance with SDMO instruction manuals.

This warranty is not effective unless a proper warranty registration form has been sent to the SDMO manufacturer on the date of Distributor-Supervised Start-up.

During the warranty period, repair or replacement at the SDMO manufacturer's option will be furnished free of charge for parts, provided an inspection to the SDMO manufacturer or an Authorized Service Station if requested. This warranty expires two years after date of start-up, or after 1 000 hours operation or after 500 hours operation during the first year, whichever occurs first.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will not be covered by this warranty :

<ol style="list-style-type: none"> 1. Damage due to accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, improper storage. 2. Damage due to operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations. 3. Normal engine wear, routine tune-ups, tune-up parts, adjustments, and periodic service. 4. Original installation charges and start-up costs. 5. Starting batteries and the following related expenses :: <ol style="list-style-type: none"> a- Labor charges related to battery service b- Travel expense related to battery service. 6. Damage due to negligent maintenance such as : <ol style="list-style-type: none"> a- Failure to provide proper and sufficient lubricating oil b- Failure to keep air intake and cooling fin areas clean. c- Failure to properly service air cleaner 	<ol style="list-style-type: none"> d- Failure to provide sufficient coolant and/or cooling air. e- Use of other than factory-supplied or approved repair parts and/or procedures. f- Failure to perform scheduled maintenance as prescribed in supplied manuals. g- Failure to exercise with load regularly. 7. Engine coolant heaters after the first year. 8. Rental of equipment during performance of warranty repairs. 9. Unauthorized repair shop labor, without prior approval from the SDMO Warranty department. 10. Fuel, oil, coolant/antifreeze. 11. Expenses incurred investigating performance complaints unless the problem is caused by defective SDMO materials or workmanship. 12. Shop supplies such as adhesives, cleaning solvents, rags, etc.. 13. Labor and travel charges for third, fourth, and fifth years of warranty.
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A start-Up notification Form must be on file at the SDMO manufacturer. A Start-Up Notification Form must be completed by Seller and received at the SDMO manufacturer within 60 days after the date of initial start-up. Standby systems not registered within 60 days of start-up will automatically be registered by SDMO using the SDMO ship date as the start-up date.

SDMO – EXTENDED WARRANTIES – January 2004