



HIPOWER®
generating sets

WARRANTY CERTIFICATE

Number: _____

DISTRIBUTOR / CUSTOMER INFORMATION

Company: _____
Address: _____
City: _____
State/Province: _____
Zip Code: _____
Country: _____
Phone: _____
E-mail: _____@_____.com

EQUIPMENT DETAILS

Machine number: _____ Diesel Generator
Engine number: _____
Alternator number: _____
Machine data: _____
Detail type of machine: _____ Diesel Prime Power

STAMP & SIGNATURE

KEY DATES TO RECORD & NOTE REGARDING THIS WARRANTY CERTIFICATE

ISSUE DATE: ____/____/20____ WARRANTY START: ____/____/20____ START-UP DATE: ____/____/20____ WARRANTY END: ____/____/20____

NOTE: For this warranty to be effective and valid, a copy of this warranty certificate must be returned to HIMOINSA Power Systems at the time of machine start-up.

WARRANTY GIVEN FOR: HIPOWER PRIME POWER DIESEL GENERATOR SETS

"A" 3,000 HOURS OPERATION "B" 1-YEAR PARTS & LABOR OR WHICH IS THE FIRST OF "A" OR "B"

Your HIPOWER® diesel engine generator set has been manufactured and inspected with great effort by qualified personnel to provide our customers with a superb quality product. If you are the original consumer, Himoinsa Power Systems, Inc. warrants for the period indicated, each product to be free from defects in materials and workmanship.

This Warranty is extended to the first end user, and no warranty is made nor authorized to be made assignable on resale by the first end user. Repair, replacement or appropriate adjustment at Himoinsa Power Systems, Inc.'s option will be furnished if the product, upon Himoinsa Power Systems, Inc.'s inspection, is properly installed, maintained and operated in accordance with Himoinsa instruction manuals. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons or normal wear and tear.

Product Period of Prime Power Warranty:

Diesel Engine Generator Set: One (1) years or 3000 hours from the date of invoice from factory.

Accessories: One (1) year from the date of invoice from factory.

The warranty period can be adjusted to the date of commissioning of the diesel engine generator set if completed within (6) months of the invoice date from factory.

A valid warranty requires that: (1) the Himoinsa warranty certificate form must be completed, returned and on file at Himoinsa Power Systems, Inc. (2) Service and maintenance records must be kept on file with the end user and made available upon request from factory. (3) The generator set must be routinely exercised in accordance with the factory's operating instructions. (4) Diesel engine generator sets that are to remain out of service for a period longer than two months are subject to special requirements.

Contact Himoinsa Power Systems, Inc. Service and Warranty Department for instructions.

For a description of accessories and exclusions from this limited warranty, review the listing on the right hand column of this page of this document.

TO OBTAIN WARRANTY SERVICE:

Contact your nearest authorized Himoinsa Power Systems, Inc. Service Representative by calling or writing Himoinsa Power Systems, Inc.,

Attention: Service and Warranty Department

Himoinsa Power Systems, Inc.

16002 W. 110th Street

Lenexa, KS 66219-1312

Tel. 913-495-5557

Fax 913-495-5575

service@hipowersystems.com

Himoinsa Power Systems, Inc. shall not be liable for any claim greater in amount than the purchase price of the product, in respect of which such claim is made, and in no event shall Himoinsa Power Systems, Inc. be liable for any special, indirect or consequential damages.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED HEREIN. NO WARRANTIES SHALL BE IMPLIED OR OTHERWISE CREATED UNDER THE UNIFORM COMMERCIAL CODE, INCLUDING BUT NOT LIMITED TO A WARRANTY OF MERCHANTABILITY, AND A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

State laws regarding rights of consumers may vary from state to state.

*Note: HIPOWER® is a registered brand of Himoinsa Power Systems, Inc.

1. The following items are among those that are not considered nor will be covered under the existing warranty program.

- Battery or batteries of any type or kind. The Battery manufacturer's warranty applies to these only. Any warranty for such should be handled with the manufacturer according to their policies.
- Adjustments to fuel systems or governor system at time of start up or any time after. This is acceptable only when a defective part has been replaced, returned to the factory and approved as defective.
- Normal maintenance cost: adjustments, loose/leaking fittings or clamps, and tune-ups.
- Non-Himoinsa replacement part(s) will void the entire limited warranty.
- Products that are modified in any form without the written consent of Himoinsa will void the entire limited warranty.
- Shipping damage of any type. All equipment is shipped F.O.B. factory and is consigned to the carrier once loaded for shipment. It is the responsibility of the receiver to sign and note any damage to the equipment and a freight damage claim filed by the receiver.
- Any installation errors or damage of the equipment when shipped as ordered.
- Any overtime travel or labor to make repairs under warranty.
- Any special access fees required gaining access to Himoinsa equipment not limited to but including any training or safety policy, planes, ferries, railroad, buses, helicopters, snowmobiles, snow-cats, off-road vehicles or any other mode of transport deemed abnormal.
- Rental equipment used during warranty work such as generators, rigging equipment such as crane or boom truck, load banks and special testing above factory requirements, etc.
- Overnight freight costs for replacement part(s).
- Excess mileage charges. Any Himoinsa authorized distributor may provide warranty service anywhere but will only be paid travel from the nearest service center up to 300 miles round trip of the generator's permanent location at \$1.00 per mile.
- Any equipment not factory approved or engineered for use on Himoinsa product. This includes but is not limited to after market items such as fuel systems, enclosures, exhaust systems, or switchgear that had been sought out and quoted by a third party to include in the billing of the Himoinsa equipment.
- Trailers and UL listed sub base fuel tanks will be covered under the original equipment manufacturer's warranty.
- Misuse or abuse including the installation and thereafter.
- Normal wear and tear, maintenance and consumable items that include but are not limited to belts, hoses, coolant, oil, filters and fuses that are not required as part of a warranty repair.
- Acts of nature such as, freezing, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado or hurricane.
- Any damage due to situations beyond the control of the manufacturing of the product or workmanship of the product, such as, collision, theft, vandalism, riot or wars, fire.
- Installation or operation outside the guidelines as stated in the Maintenance, Installation and Use manuals.
- Misapplication of the equipment such as usage outside the original design parameters as stated on the nameplate of the equipment.
- Travel expense on portable equipment.
- Lodging expense of person(s) performing service.
- Overtime, holiday or emergency labor.
- Engine fluids, starting batteries, fuses, light bulbs.
- Failures caused by any contaminated fuels, oils, coolants or lack of proper fluid amounts.
- Cords, receptacles, and cord reels.
- aa) Housing lights and light switches.
- bb) Units purchased as Standby Power and are identified as Prime Power.
- cc) Any repair labor time that is determined to be excessive; e.g., such as two or more persons performing a one-person job.
- dd) Any expenses associated with investigating performance complaints.
- ee) Any associated costs for replacing components that are found not to be defective.

2. The aforementioned is a representation of things not covered by the standard "LIMITED WARRANTY." If there are questions as to warranty coverage it is advisable to contact the factory in advance of filing a claim.

3.- RATES: Labor rate is \$75.00 per hour & transport hourly rates \$65.00 per hour.

Different hourly rate for a specific repair can be negotiated with HIMOINSA but only if it is approved prior to proceeding with the repair.

HIMOINSA POWER SYSTEMS, INC.

16002 West 110th Street • Lenexa • KS 66219-1312



Tel: 913.495.5557 • Fax: 913.495.5575 • Call us (toll free) at: 866.710.2988 • info@hipowersystems.com • www.hipowersystems.com

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generators@genpowerusa.com

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1-888-POWER-58

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